

# **Position Description**

A. POSITION PROFILE	
Position:	Position Occupant:
Regulatory/Compliance Officer	Vacant
Position Evaluation: Award: Band 2 Level 2	Department:
Salary System Grade: 13	Operations
	Section:
	Regional Services Cootamundra
Conditions of Employment:	Location:
Australian Citizen or Right to Work in Australia	Cootamundra 🛛 Gundagai 🗌
Local Government (State) Award Permanent Full-time – 35Hr Week	Direct Supervisor:
Superannuation 11%	Manager Regional Services - Cootamundra
Additional Benefits:	Number of Staff Supervised by this position:
Nine Day Fortnight	N/A

## **B. STATEMENT OF FUNCTION**

This position administers regulatory and data management requirements for Cemeteries, Priority Weeds, Biosecurity, Saleyards, Companion Animals and other regulatory functions.

## **C. KEY RESPONSIBILITIES**

- 1. Oversee regulatory and compliance requirements enabling operations of Departments activities to be compliant, and in accordance with adopted Policy, and Procedures.
- 2. Assist the Supervisors of other Department Sections as and when required.
- 3. Liaison with the community associated with the positions responsibilities as and when required.
- 4. Manage all correspondence and communications as required with council's infoXpert requirements.
- 5. Ensure Council's Regulatory data systems are maintained to an adopted standard.
- 6. Assist in the development of new initiatives where applicable.
- 7. Ensure compliance with Council's WHS policies and procedures.
- 8. To assist the Manager Regional Services to review and develop the annual operation and capital budgets and Units Operational Plan.
- 9. Promote a positive organisational image through excellent customer relations and service.
- 10. Administer all facets of Council's cemetery operations including bookings; invoicing and accounts receivable; wording for headstones/monuments and maintain the deceased register in a timely and accurate manner.

#### **D. DUTIES**

- 1. Manage Regulatory data management requirements for Cemeteries, Priority Weeds, Biosecurity, Saleyards, Companion Animals, Regulations, & Fines etc.
- 2. Prepare reports to the Manager Regional Services as and when required on matters relating to the Regulatory/Compliance Services Division.
- 3. Prepare and submit relevant grants as and when required.
- 4. Contribute towards the preparation of Councils annual Operation and Financial Plans.
- 5. Prepare, implement, and monitor contracts/policies etc, associated with regulatory/compliance programs.
- 6. Assist the Manager Regional Services to research, develop and implement improved regulatory management systems.
- 7. Respond in a timely manner to the SWRWG Manager, suppling information as required.
- 8. Monthly reporting of the waste services financial & operational activity. Ensuring the accurate collection of data for analysis, investigating waste trends and activities, leading to recommendations when required.
- 9. Ensuring that all waste licences, policies and regulations are in place and relevant.
- 10. To oversee all regulatory matters associated within the department e.g. completion of EPA, WARRP, and all other required documentation. Ensuring escalation of matters to the Manager when required.
- 11. To ensure that all leases are up to date and compliant, through managing a register and other associated data.
- 12. Arrange and attend community meetings as and when required.
- 13. Research and present information to the Manager Regional Services relating to new products and their suitability for use in Regulatory Services Division.
- 14. Assist with responses to and provide feedback for Council's Customer Action Request System (CARS).
- 15. Provide information to Managers/Supervisors on all aspect of duties undertaken and accurately complete required workplace records.
- 16. Monitor works projects, ensuring safe work practices are adhered to and completion within required timeframes.
- 17. Undertake hazard identification and safety procedures when required.
- 18. Carry out any other duties that are within the limits of the employees' skill, competence, and training.

#### **E. ESSENTIAL CRITERIA**

- 1. Minimum of 5 years' experience in a similar role/position.
- 2. Current Class C Drivers Licence
- 3. Demonstrated high level written and verbal communication skills, interpersonal skills including customer service and attention to detail.
- 4. A good understanding of the relevant technology, procedures and processes used within the area of responsibility.
- 5. An ability to manage time, set priorities, plan, and organise work in advance.
- 6. WHS Construction Induction (NSW White card) or equivalent.
- 7. Working knowledge of roles and responsibilities under the WHS Act 2011.

# F. DESIRABLE CRITERIA

- 1. Tertiary qualifications or currently obtaining relevant recognised qualifications in a related discipline.
- 2. Tertiary qualification in Regulatory management.
- 3. Qualifications in Biosecurity