

-FOR IMMEDIATE RELEASE-

24 March 2020

CGRC encourages residents to utilise online methods.

Cootamundra-Gundagai Regional Council is encouraging all residents to use the online options available for most Council based transactions during the COVID-19 pandemic.

In an effort to reduce the amount of face to face contact Council's customer service team deal with on a daily basis. Council is constantly managing and updating information and services available for residents seeking information through Council's website: www.cgrc.nsw.gov.au .

Payment of rates and other Council fees can be made via BPay (reference numbers are included on all notices), Telephone 1300 276 468 (credit card only), Online www.bpoint.com.au (credit card only), or by post PO Box 420 Cootamundra 2590 (with cheque or money order). Should residents absolutely need to pay in person at the Council offices, please ensure social distancing (1.5metres) is practiced. If you are feeling unwell, please do not enter the building.

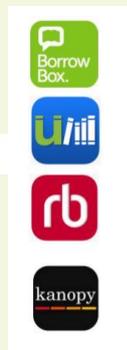
If you're seeking council approval on a new build or renovation, you can now submit development applications (DA) online – anywhere, anytime, with the online DA lodgement service. These applications can be submitted online through the NSW Government Planning Portal <https://www.planningportal.nsw.gov.au/onlineDA>. The portal does have a 'Your guide to the Development Application process' information pack to guide applicants through the process. Council staff are also able to assist with questions over the phone or via email.

Residents are also able to access library facilities, via the Home Delivery (town boundaries) or Take Away services. Up to 30 items can be borrowed at each transaction. Books, magazines, DVD's and CD's are available. Residents can also download the free apps to take the library with you, wherever you are. For more information on these free apps, visit the Riverina Regional Library website <https://rrl.nsw.gov.au/library-apps/>. Most products including BorrowBox require your member number followed by a Password/PIN. These apps include ULibrary, BorrowBox which allow users to borrow, browse, read and listen to eAudiobooks and eBooks. Rb digital allows reader to access digital magazine collections and Kanopy is a streaming service for films and documentaries.

Photo and caption:

A list of Free Apps available to library members.

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Cootamundra-Gundagai Regional Council
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